

DIPLOMA OF HOSPITALITY

Get ahead in Hospitality!
Open the door to a career in hospitality management.



Want a qualification that could help you secure work as a manager in the exciting hospitality and tourism industries? This nationally accredited course will develop your knowledge and skills in a range of food and beverage roles and can also earn you a dual qualification in hospitality and tourism!

Learning takes place both in the classroom and in our training restaurants so you get to perfect your skills in an authentic workplace environment. You'll enhance your employability and be ready to meet work challenges with confidence.

You'll gain practical skills in hospitality operations, supervision, finances and leadership. Plus, you get to choose some subjects of your choice (called electives) so you can tailor the course to your own needs and interests.

COURSE DURATION

Full Time: 2 years

Part Time: On application

DID YOU KNOW?

Successful completion of this course can also lead to further study at University.

www.gippstafe.edu.au

ENTRY REQUIREMENTS

Applicants must have successfully completed Year 12 or hold significant industry experience. All applicants will be required to attend an interview.

COURSE STRUCTURE

39 units of competency are required for this qualification including 23 Core Units and non-core units.

Diploma of Hospitality - SIT50307	
Unit Code	Unit Name
Core Units	
SITXCCS002A	Provide quality customer service
SITXCCS003A	Manage quality customer service
SITXCOM001A	Work with colleagues and customers
SITXCOM002A	Work in a socially diverse environment
SITXCOM003A	Deal with conflict situations
SITXFIN003A	Interpret financial information
SITXFIN004A	Manage finances within a budget
SITXFIN005A	Prepare and monitor budgets
SITXGLC001A	Develop and update legal knowledge required for business compliance
SITXHRM001A	Coach others in job skills
SITXHRM003A	Roster staff
SITXHRM005A	Lead and manage people
SITXHRM007A	Manage workplace diversity
SITXINV001A	Receive and store stock
SITXINV002A	Control and order stock
SITXMGT001A	Monitor work operations
SITXMGT002A	Develop and implement operations plans
SITXMGT006A	Establish and conduct business relationships
SITXOHS001B	Follow health, safety and security procedures
SITXOHS002A	Follow workplace hygiene procedures
SITXOHS004B	Implement and monitor workplace health, safety and security practices
SITXOHS005A	Establish and maintain an OHS system
SITHIND003A	Provide and co-ordinate hospitality service
SITHCCO28A	Prepare and cook and serve food menus

A full list of relevant non-core units is available on enquiry.

ASSESSMENT

Assessment for this course will include a combination of competency based assessment methods including tests, assignments, excursions and practical work.

OPPORTUNITIES FOR FURTHER STUDY

Bachelor of Business and Commerce – Monash University Gippsland

Bachelor of Business and Commerce (Global) – Monash University Gippsland

On successful completion of the Advanced Diploma of Hospitality at GippsTAFE graduates are guaranteed 4 units credit toward the above Monash University qualification.



MONASH University

FURTHER INFORMATION

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